



Menzies Aviation (Australia) Pty Ltd

Level 3, Suite 3 - 1215
Sydney International Airport
Mascot NSW 2020
Australia
T: +61 (0) 2 8337 9500
F: +61 (0) 2 9700 9469

31 January 2022

Industry Colleagues

IMPORT COLLECTIONS: EXTENDED SYDNEY OPENING TIMES & REQUEST FOR PROMPT COLLECTION

To our valued customers,

We understand many freight forwarders are facing congestion issues at their own warehouses. Our Sydney and Melbourne cargo terminals are no different in this regard with extreme volumes of rapid antigen test kits inundating our sites at present.

Compounding this unexpected volume is a large volume of import cargo still waiting to be collected. We have some shipments on hand for over a week that are ready to be collected, and would ask a kind reminder to ensure cargo is collected in a timely manner to enable continued processing of cargo.

Our team in Sydney have extended collection times to **0400 – 1600 daily** and we encourage direct contact for any agents that can collect outside of these hours.

Yours faithfully,

Beau Paine
RVP Cargo - OSEA