



# Australian **BORDER FORCE**

Operation JARDENA

Section 77G Depot Forum

01 May 2024

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# Contents

- Operation JARDENA Overview
- Compliance & Enforcement Overview
- Vapes at the Border
- Personnel and Facility Management

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# Operation JARDENA Overview

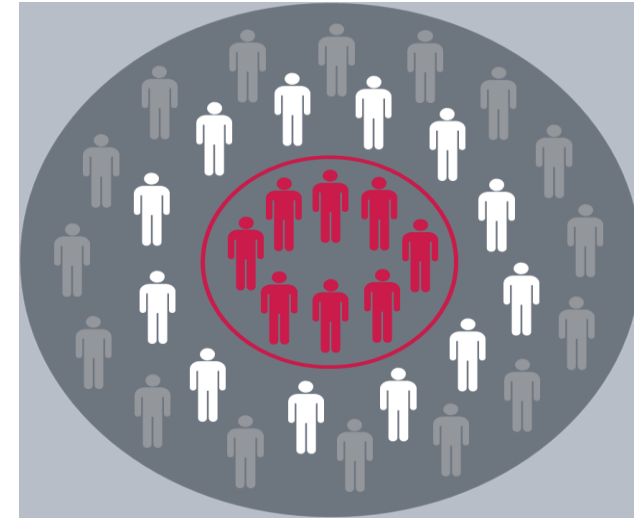
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# Purpose

- The mission of Operation JARDENA is to assure Australia's supply chain integrity by strengthening its resilience to criminal infiltration, leveraging the ABF and partner agencies' full operational, regulatory and enforcement capabilities.
- We harden the border by delivering a coordinated, intelligence led and sustained capability to discover, detect, disrupt and dismantle the capability of criminal organisations to infiltrate the international supply chain; ultimately to deter TSOC from compromising Australia's border integrity.



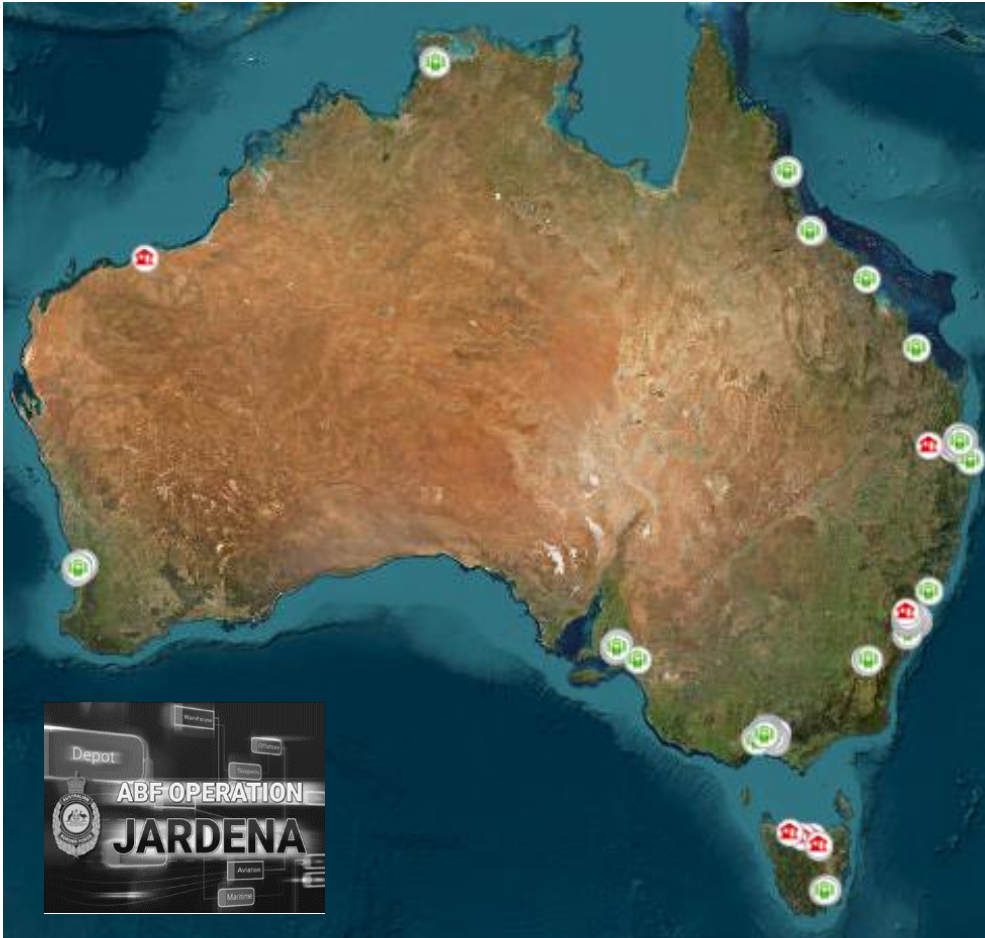
# Functions



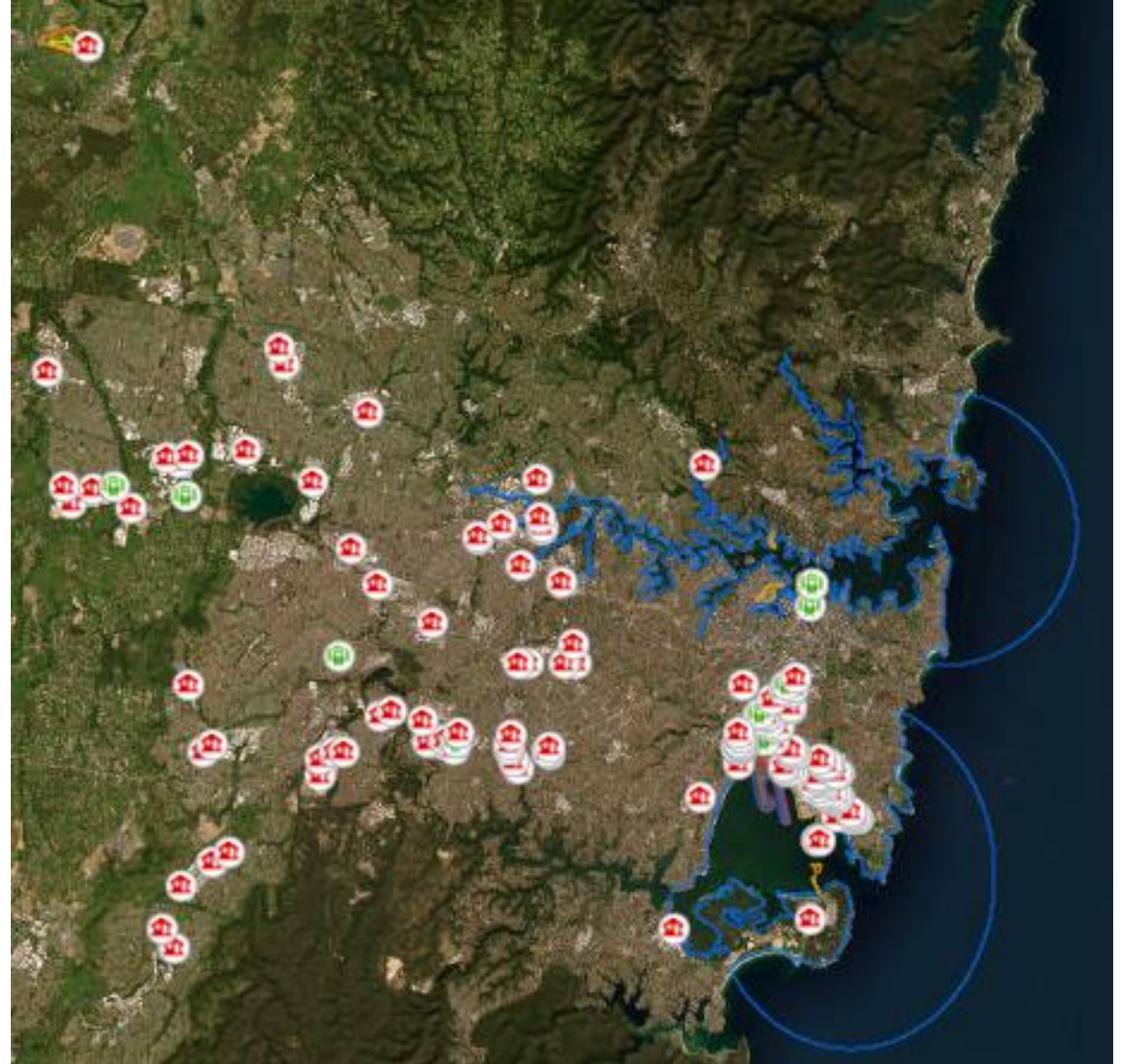
- Our role includes:
  - monitoring licensed entities to ensure they are meeting their mandatory obligations as prescribed in the Customs Act 1901 (Act), and acting on any breaches identified.
  - removing threat actors from the supply chain, with the help of partner agencies and industry
  - responding to and investigating referrals from internal and external stakeholders
  - proactive campaigns to improve compliance across licensed and registered sectors
  - provide visible presence through patrol and compliance activities



# Licensed Premises



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# Commander's Intent – End State



Australia has a supply chain that is more resilient to criminal infiltration



Tradecraft, practices and knowledge will be integrated as an enduring part of the ABF's business as usual targeting, threat management and operational response capabilities.



The ABF will have a greater understanding of all known entity threats and systemic vulnerabilities within the supply chain.

# Future State – Regional Delivery

- JARDENA 's national operational phase is coming to an end in June 2024, and teams are transitioning to a regionally delivered model
- ABF supply chain teams will continue to operate within the structure of each region
- To ensure that efforts are maximised and that we have a consistent approach, supply chain activities will be coordinated via a national coordination area.
- Although transitioning to a regional model, it is ABF's intent to remain focused on strengthening the supply chain and continuing the work initiated through JARDENA.



# Compliance & Enforcement Overview

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# Compliance snapshot

NOV21-APR24	Depots & Warehouses*	Licence Checks (initial / maintenance / variation / closure)	Campaigns (DSATs, Letter Drop)	Patrols	Total Compliance Activities
NSW/ACT	(170)	167	318	187	<b>1,413</b>
NT	(14)	74	14	659	<b>2,135</b>
QLD	(117)	198	234	205	<b>2,822</b>
SA	(35)	97	27	104	<b>431</b>
VIC/TAS	(172)	389	135	306	<b>3,926</b>
WA	(56)	119	43	28	<b>1,105</b>
Total	<b>(565)</b>	<b>1,044</b>	<b>771</b>	<b>1,489</b>	<b>11,861</b>

# Enforcement snapshot

APR23-APR24	(s77G Depots)	Education	Warnings	Infringements	<i>Total</i>
NSW/ACT	(132)	64	49	29	<b>142</b>
NT	(7)	5	13	6	<b>24</b>
QLD	(82)	27	80	38	<b>145</b>
SA	(27)	100	18	14	<b>132</b>
VIC/TAS	(135)	16	16	14	<b>46</b>
WA	(35)	501	189	49	<b>739</b>
<b>Total</b>	<b>(418)</b>	<b>713</b>	<b>365</b>	<b>150</b>	<b>1228</b>



# Vapes at the Border

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# Australia's new vape import laws

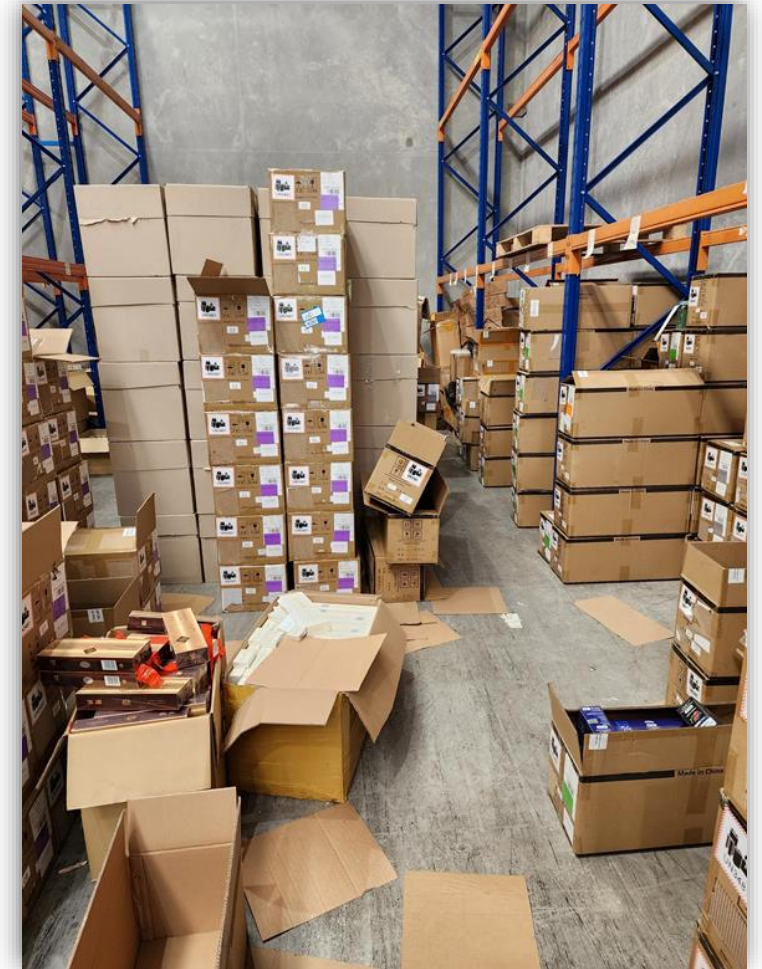
In 2024, the Australian Government implemented vape reforms in a phased approach.

- Vaping goods are a prohibited import under new regulation 5A of the Customs (Prohibited Imports) Regulations 1956 (Prohibited Imports Regulations).
- From 1 January 2024, all disposable vapes became a prohibited import, unless the importer holds a licence and permit.
- Since 1 March 2024, additional vaping reforms were introduced to make all other vaping goods a prohibited item unless the importer held licence and permit.



# Current vape environment

- Since 1 January 2024, the ABF has seized more than 456,000 vape devices, accessories and substances.
- Early detection and intervention are proving effective in impacting the flow of vapes entering Australia.
- Organised crime groups are highly adaptive and can alter their activities and behaviours in an attempt to circumvent Australia's border control.





# We need your help

As subject matter experts of the supply chain activities and behaviours, the ABF asks to keep an eye out for any unusual or suspicious cargo reporting.

- In the instance that you find cargo reports of packages suspected of containing vapes or engaging in any other suspicious border-related behaviours, please make a report through ABF's Border Watch at <https://www.abf.gov.au/about-us/what-we-do/borderwatch> or via telephone 1800 06 1800 (if urgent).
- Alternatively, you could report the concern via ICS utilising the CPSAC/amber line option.



**BORDER WATCH**

**1800 06 1800**

*Help protect Australia's border*



[abf.gov.au/borderwatch](https://www.abf.gov.au/borderwatch)

# Personnel and Facility Management

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# Personnel Management

- There are only three categories of persons who should be onsite in a licenced premises
  1. Depot/Warehouse staff, who are on the staff list, and are displaying an ASIC / MSIC / WADSIC (B301s submitted to ABF for those in management and control, B1555s completed and forms held complete for all other persons on staff list)
  2. Visitors, who have signed into the visitors log, and are being escorted by a staff member as listed above
  3. State or Federal Government officers exercising powers



# Personnel Management cont.

- Licence holders are generally responsible for the conduct of staff and visitors
- Staff need to be trained to adhere to policies/procedures/SOPs, and the management teams need to hold staff to account to these standards
  - Root cause analysis of most licence condition breaches i.e. s77R(1) offences, relate to staff not following company guidelines
  - Visitor Log deficiencies are often due to poor staff oversight of sign in procedures
    - If a visitor will not sign in -> do not provide them access to licensed area.
    - Remember: it's an ABF requirement

# Facility Management

- Ongoing training is essential to remain compliant
  - Training is not just WHS, driving forklifts, evacuation routes etc.
  - Focus on licence conditions, all staff who work in the licensed area need to have a basic understanding of the ACN2022/46 to remain compliant
- Security incidents need to be reported to ABF as soon as practicable, and always within 24hrs
  - In practice, staff will call boss, then police, then boss again. Don't forget to notify ABF!

# Facility Management cont.

- CCTV deficiencies are increasingly being detected by ABF during incident investigations
  - Motion detection recording only - is not OK
  - Upgrading/moving/replacing cameras without notifying ABF - is not OK
  - Less than 30 days storage of CCTV (or more if directed) – is not OK
- External security fencing requires inspection and maintenance
- Does your QA processes include governance for licence compliance
- Don't try and hide incidents, notify ABF ASAP, we will work with you





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# Questions

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