

13 February 2019

Customer Notice

Annual Revisions of Terminal Service Fees – effective 1st March 2019

We write to advise that dnata has completed its annual review of Terminal Service Fees for its Australian network of terminals. The revised schedule of Terminal Service Fees will take effect from 1st March 2019.

Please find attached the revised schedule for reference. The revised schedule will also be available at <https://www.dnata.com/en/global-network/australia> from late February 2019.

Key Revisions for the 2019 publication:

- Export Screening Fees:

In accordance with the piece level screening requirements from March 1, 2019 all export international air cargo must be examined at piece level by a Regulated Air Cargo Agent (RACA) in accordance with an Enhanced Air Cargo Examination (EACE) notice or originate from a Known Consigner (KC).

As previously shared with the industry, dnata strongly recommends that export cargo is presented pre-screened and with the necessary Security Declarations. However, should you require piece level screening for your export cargo, dnata is a RACA and our cargo terminals are EACE approved.

Please refer to the *dnata Piece Level Screening FAQ* and *dnata International Terminal Service Fee Tariff* for more information.

- Terminal Handling Fees:

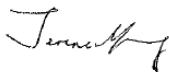
To align our fees with the underlying cost of service, dnata has updated our export and import handling fees.

dnata appreciates your continued support and should you require any further clarification or additional information your local cargo manager will be able to assist.

Please do not hesitate to contact your local manager directly.

Adelaide Cargo	Andrew Speight	+61 8 8150 1100
Brisbane Cargo	Milo Hartley	+61 7 3635 4610
Melbourne Cargo	Ronald Adrian	+61 3 8318 7726
Perth Cargo	Niamh Cooke	+61 8 9479 8229
Sydney Cargo	Hasny Hashim	+61 2 9352 7948

Best Regards,



Terence Yong
Head of Cargo
dnata