

- **Melbourne (Parkroyal Hotel Melbourne Airport) 3 May 2017** – 11am registration – 11.15am to 5pm
- **Sydney (Brighton Le Sands) 17 May 2017** – 11am registration – 11.15am to 5pm
- **Brisbane (Brisbane Airport Novotel) 31 May 2017** – 11am registration – 11.15am to 5pm

SESSIONS	PRESENTERS
Contemporary Issues in Broker Licensing <ul style="list-style-type: none"> • Outcomes from the licensing review • Management considerations • Essential tips for licence applicants Stream B (2 CPD points – FTA030)	11.15am to 11.55am Stephen Skehill Chairman (NCBLAC)
Trade and Customs Compliance Focus for 2017 <ul style="list-style-type: none"> • Cargo Compliance Update • ChAFTA • Asbestos Management at the Border • Broker, Depot and Warehouse License Holders Obligations • Questions and Answers Stream A (3 CPD points – CPD0193)	11.55am to 12.55pm David Zeine Inspector Compliance Audits George Binos Inspector Compliance Operations (Australian Border Force)
WORKING LUNCH	12.55pm to 1.30pm
DFAT and Austrade – Free Trade Agreements <ul style="list-style-type: none"> • Trade agreements expected to be negotiated (eg EU and UK), being negotiated (e.g. Indonesia, RCEP) and those recently implemented. Cover off the TPP briefly. • Update on the Trade Facilitation Agreement • North Asia Free Trade Agreement – brief introduction including current utilisation by Industry • Including examples of issues that have come to our recent attention • Benefits of using the North Asia Free Trade Agreements • What's in it for FTA members - the increase in trade means increased business opportunities • FTA utilisation by industry - why aren't some exporters using FTAs? • Common issues /challenges that clients experience around utilisation? • What happens at the other end in-market – demand pull through • how to be rainmakers and develop a bigger book of clients by providing Free Trade Agreements services Stream A (3 CPD points – FTA031)	1.30pm to 2.30pm Michael Growder , <i>Free Trade Agreement Division</i> <i>(Department of Foreign Affairs & Trade)</i> Sally Phillips <i>Strategic Engagement, FTA Program</i> <i>(Austrade)</i>
The Australian Consumer Law – What does it mean for customs brokers & freight forwarders? <ul style="list-style-type: none"> • Avoiding anti-competitive behaviour – lessons from recent cases for forwarders and customs brokers • Can providing incorrect customs or logistics advice expose you to a claim for misleading and deceptive conduct • The consumer guarantees to provide services with due care and skill – what does it mean in your industry • Unfair contract terms – What can we learn from the ACCC's recent report • Excluding liability – special provisions for transport contracts Stream B – (4 CPD points – FTA032)	2.30pm to 3.10pm Lynne Grant <i>(Special Counsel, Hunt & Hunt Lawyers)</i>
AFTERNOON TEA	3.10pm to 3.30pm
Continued Biosecurity Competency (CBC) information session 17- 18/01 This session is mandatory for any Accredited Persons to maintain their 19.1. Non-commodity for Containerised Cargo Clearance (NCCC) or 19.2. Automatic Entry Processing for Commodities (AEPCOMM) Approved Arrangements. Stream A (3 CPD points – FTA033)	3.30pm to 4.30pm Julie Weymouth <i>Assistant Director Compliance Assessment</i> Daryl Crump <i>Director Assessment Service Group</i> <i>(Department of Agriculture & Water Resources)</i>
Export Controls <ul style="list-style-type: none"> • Export Controls & Duty Drawback Stream A (1.5 points – FTA034)	4.30pm to 5.00pm Andrew Curdie & Jay Cook <i>(Crowe Horwath)</i>