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24th January 2018

To the Valued Clients of ANJ Container Services.

Brown Marmorated Stink Bug

With the recent announcement from the Department of Agriculture and Water Resources (DAWR) to mandatorily treat all containerised goods from Italy by fumigation, we wish to advise that ANJ Container Services will endeavour as usual to expedite the fumigation process within our 24-hour quarantine approved facility.

It should be noted that while best endeavours will always be applied in servicing our fumigation clients, the current and projected volumes in conjunction with our general fumigation schedules indicate some delays will occur above our normal service criteria.

With that we have committed to increase staff and area along with providing additional weekend fumigation services in attempts to turnover our Pads in processing and clearing volumes. We will also in conjunction with the department and our clients ensure that we provide accurate and transparent communication with regards to progress of work current and pending.

We asked that all our client assist in the operational efficiencies during this time and pre-advise all pending fumigation to booking@anj.com.au further we request containers are collected immediately after the fumigation process. As ANJ will need to apply storage charges per day after 2 free days from clearance along with addition lift charges in transferring containers into storage yard.

ANJ Containers Services in that regards cannot be held accountable for any detention or associated shipping, storage or transport cost that may occur owing to these anticipated delays, and advise that you contact your shipping provider in the first instance in discussions for relief of charges that may apply as a consequence.

Our contacts for fumigation inquiries, updates and booking process please refer to:

Brett Farrelly brett@anj.com.au

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Matt Watson matt@anj.com.au

Best Regards,

ANJ